

MENCH Return & Refund Policy

Effective Date: 06/25/2025

Thank you for your business. This Return & Refund Policy outlines the terms regarding subscription payments and service fees charged by MENCH.

1. Subscription Payments

Subscriptions are billed on a monthly or annual basis and are automatically renewed unless canceled in advance.

- **Refunds for Subscriptions:** If you cancel a subscription within **10 days** of the initial charge and have not used the service, you may be eligible for a full or partial refund at our sole discretion.
 - After this window, subscription fees are **non-refundable**, including partial periods or unused services.
 - You may cancel future renewals at any time via your account dashboard or by contacting our support team.
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2. Services Rendered

We may also charge for one-time services or custom work in addition to subscription access.

- **No Refunds for Services Provided:** Fees for services already delivered, including consulting, design, implementation, setup, or related professional services, are **non-refundable** under any circumstances.
 - By confirming a service engagement, you acknowledge and agree that once service delivery begins, you forfeit the right to a refund for that specific service.
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3. Disputes and Chargebacks

If you believe a charge was made in error, please contact us at **info@mench.ai** before initiating a chargeback. We are committed to resolving disputes quickly and fairly.

4. Contact Information

If you have any questions about this policy, please contact us at:

MENCH

5725 S Valley View Blvd Ste 5 #108544

Las Vegas, NV 89118

Email: info@mench.ai

Phone: +1 877-263-6242